

# OA SOLUTIONS WELCOMES JENNIFER HEARD



VICTORIA, BC - 12 April 2021 - OA Solutions is proud to announce that Jennifer (Jen) Heard will be joining the Business Analysis team in support of the company's Ellucian ERP clients across Canada and the United States. Jen was the Manager, Applications & Systems at Nicola Valley Institute of Technology and brings nearly a decade of post-secondary experience to OA Solutions.

“We are excited to welcome Jen to our team of professional business analysts”, said Lucie Dorval, Executive Vice President, Business and Consulting Services at OA Solutions. “Jen will instantly fit into our team and will bring along additional expertise which will immediately increase our resourcing capabilities.”

As Manager, Applications & Systems at NVIT, Jen was responsible for managing Ellucian Colleague and related applications, including Self-Service, WebAdvisor, Retention Alert, Informer and Ellucian Mobile. As NVIT's Moodle administrator, Jen managed, maintained and supported faculty in creating online learning content. In the shift to online service, Jen served as project manager for implementation of Microsoft Bookings, online voting solutions, Kaltura and online tuition payment options. Jen also held the positions of Associate Registrar, Recruitment, Admissions & Registration Officer, and was a sessional instructor at NVIT. Jen has also served as Track Chair, Program Chair and co-chair of CEUG (Canadian Ellucian Users Group).

Jen will be expanding her knowledge of the Student module as well as Human Resources and Payroll. Because she currently works with Colleague, has worked with the system for many years and has created Informer reports, she is able to assist clients immediately in those areas. Additionally, Jen is already familiar with most of the Canadian schools and known to many, so we believe that the confidence in her abilities is already established. Our clients can be assured that they now have additional resources from OA Solutions.

## About OA Solutions

OA has provided implementation, training and consulting services to over 80 institutions across North America. Our consultants' superior knowledge of the Ellucian® applications in conjunction with their experience and understanding of business practices employed at post-secondary education institutions, enables OA to provide the services needed for institutions to gain maximum benefit from their investment in these systems and gain the efficiencies needed to ensure their services to students are second to none.

You can learn more about OA Solutions' capabilities by visiting [oasolutions.ca](https://oasolutions.ca).