Expands Capacity
and
SaaS Expertise

VICTORIA, BC - 26 June 2025 - Following the insights gathered in the 2024 OA Client Satisfaction Survey, OA Solutions is taking bold steps to expand team capacity and deepen expertise in Software-as-a-Service (SaaS) to better support the evolving needs of Canadian post-secondary institutions.

For over 20 years, OA has assisted post-secondary institutions in analyzing their business processes; recommending changes; and protecting their investment in the Ellucian® Enterprise Resource Planning (ERP) systems.

During our 2024 Client Satisfaction Survey, clients emphasized the need for expert guidance on SaaS migration, business process readiness, system integration, and cloud service planning. In response, OA Solutions is making strategic investments to be a trusted and proactive partner during this critical transition.

"We're not just scaling our team - we're scaling our impact," said Yi Liang, President, and CEO at OA Solutions. "The institutions we serve are committed to transformation, and we are equally committed to walking with them every step of the way."

OA's key investments include:

- Elevating internal SaaS and cybersecurity knowledge through advanced training and industry-recognized certifications.
- Developing robust frameworks, templates, and toolkits to streamline SaaS readiness assessments and migration planning.
- Strengthening support for Ethos integration, Modern Campus, and modern reporting and analytics solutions.
- Building a dedicated Canadian SaaS Ecosystem that reflects our core strengths and directly addresses the business needs of Canadian institutions transitioning to Ellucian SaaS.
- Expanding our consulting and technical teams to accelerate project delivery and enhance client responsiveness.

This evolution ensures OA Solutions continues to provide the leadership, experience, and innovation institutions need to thrive in a SaaS-enabled future.

About OA Solutions
Canada's leader in the provision of professional services to Ellucian users. For over 20 years, OA has provided implementation, training, and support services to post-secondary institutions, assisting them to maximize their investment and gain the efficiencies needed to provide A1 service to all stakeholders.

To learn more about OA's SaaS Service Offerings, please contact:
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